



IL VOLO PERFORMANCE + SIGNING FRIDAY, NOVEMBER 29 2 P.M. | ROTUNDA

## **OFFICIAL EVENT GUIDELINES**

- 1. Starting Tuesday, October 22, 2013 at 9 a.m., Barnes and Noble at Mall of America will begin distributing wristbands that gain access to the CD signing. Here's what you need to know:
  - Wristbands can only be obtained by purchasing II Volo's CD, *Buon Natale: The Christmas Album*, at the Barnes and Noble at Mall of America.
  - One wristband will be given with each CD purchased. We will observe a limit of 4 albums per customer/family
  - Each fan through the line MUST have a wristband and their own copy of the new CD, Buon Natale
  - Il Volo will only be signing copies of their new CD, Buon Natale: The Christmas Album
  - No Posed Photos with the band
  - Wristbands are limited and are available on a first come, first serve basis
  - If there are wristbands left on the date of the event (Friday, November 29) they will be available with the purchase of the CD, *Buon Natale: The Christmas Album,* in the Rotunda beginning at Noon.
- 2. You must be wearing your wristband and carrying your *Buon Natale* CD to enter the autograph line in the Rotunda for the autograph signing. There will be no replacements for lost or stolen wristbands.
- 3. Wristbands are non-transferable. People wearing wristbands that have been tampered or altered will not be allowed through the autograph line. No exceptions.
- 4. Guests wearing wristbands that have been tampered with or altered will not be allowed through the autograph line. No exceptions.
- 5. Photos will not be allowed on stage. When you reach the stairs to the stage, all cameras and phones must be put away.
- 6. Personalization will not be allowed at this event.
- 7. No memorabilia or past albums will be signed at this event. Only copies of *Buon Natale: The Christmas Album*, will be signed.
- 8. When you enter the autograph line, please remain single file. You must stay in line to keep your place. You may leave the line to use the restroom or get food for a short period of time, but one member of your party must remain in line.
- 9. If you choose to leave for an extended period of time, you must go to the end of the line when you return.
- 10. A special needs signing area will be available for guests with wristbands. If needed, each special guest can bring one additional person to this area. Please visit the Mall of America wristband table in the Rotunda upon your arrival and you will be escorted to this area. Space is limited and is filled on a first come first serve basis.

Guidelines are subject to change at any given time at the discretion of Mall of America management for the safety and wellbeing of our guests and tenants. Those who do not comply with event signing guidelines may not be able to receive an autograph. Please visit <u>www.mallofamerica.com</u> periodically before the event for updates and changes that may be made to these guidelines.