

Frequently Asked Questions

How much does it cost to skate?

It is free to skate if you bring your own ice skates.

It is \$5 to rent a pair of skates. All proceeds will be donated to the Boys and Girls Clubs of the Twin Cities.

*A Drivers License, State ID Card, or \$20 Deposit is required to rent skates.

Where do I keep my belongings while I skate?

Lockers will be available for rent in the Skate Rental Booth to keep belongings in. Shoes can be left under the benches outside of the North Entrance where there is space for you to change into your ice skates.

How long can I skate for?

You can skate for as long as you would like. The ice will be cleared occasionally for cleaning and maintenance.

How long will the rink be open?

The rink will be open until January 27.

For daily times, please check the posted hours on mallofamerica.com/skate. Times are subject to change.

What is this for?

The ice rink is for your enjoyment! It is a fun winter treat provided by UCare, Mall of America, and the Boy's and Girl's Clubs of the Twin Cities. All proceeds and money raised will be donated to the Boy's and Girl's Clubs of the Twin Cities.

How old do you have to be to skate?

Anyone 12 and under must be accompanied by an adult to Skate the Star.

All skaters must have a signed waiver even if they brought their own skates to be allowed to participate.

If you are 18 years or older then you can sign your own waiver and skate. If you are under 18 years of age, then it is required that a parent or guardian sign a waiver for you.

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What if I am under 18 and my parents are not here to sign a waiver?

Unfortunately, without a parent or guardian present to sign the waiver you cannot skate on the rink. We are open until January 27 so please come back with your parents and family to skate! You can also print off the waiver at home, have your parents complete the form, and bring it with you to skate if they are not able to accompany you.

I don't have a credit card. What do I do?

Credit cards are preferred for skate rentals. However, cash is accepted. It's only \$5. Exact change is appreciated!

Can I do tricks on the ice?

No, tricks are not allowed on the ice. Please be considerate of other skaters on the ice! Please be aware of your surroundings. We want everyone to be safe and enjoy their time on the ice.

Where is the nearest bathroom?

There are no bathrooms at the rink. Use the restroom before beginning your skate! Bathrooms are in the North Atrium just before H&M.

Where is the nearest Cash Machine?

The nearest ATM's to the North Entrance are:

- ATM at Culinary on North, across from Panda Express – Level 3
- Bank of America ATM, located on Level 2 North (across from Caribou)

Where can I get change?

- The arcade in Nickelodeon Universe has a bill breaking machine.
- Holiday (West Level 1), Walgreens (East Level 3) or 5 Below (East Level 3) –they will break a bill with a purchase.